National Secondary School Computer Fund

National Secondary School Computer Fund – Round Four (Q4) at Springwood State High School
What is the NSSCF?

• A joint initiative of Australian and Queensland governments
  – A national investment of $2.3 billion
  – To help schools provide ICT for students in Years 9 to 12

• By 31 December 2011, Queensland schools deployed over 100,000 computers and a computer to student ratio of 1:1 in Years 9 to 12 was achieved
Why a 1-to-1 student device program?

• Devices allow students to engage with learning anywhere, any time
• NSSCF provides personalised pathways to learning success
  – To support learners and learning, creating conditions for student success in a complex, changing digital world
  – To extend student learning beyond the classroom
  – To promote the development of 21st Century teaching and learning
What is the NSSCF Q4 device?

The Iconia W701 is an innovative touch based Windows 8 tablet which provides managed 3G connectivity and is designed to run all day on a single battery charge.
What is the Q4 package?

- Innovative and efficient touch based Windows 8 tablet
- 11.6-inch Full HD 10 point multi-touch enhanced protection scratch resistant LCD
- Intel Core i3 processor (low voltage)
- 4GB of RAM
- 120GB Solid State Hard Drive
- Integrated Li-Polymer battery
- An integrated USB 3.0 port
- Bluetooth 4.0

- Full size keyboard case with Bluetooth connectivity & USB charging
- Four-year warranty and accidental damage cover
- Telstra 3G connectivity until December 2015
- Protective case
- Computrace - protection and theft deterrence

- Theft/Loss and Accidental Warranty Insurance Cover
Is there a financial cost to parents?

<table>
<thead>
<tr>
<th>Item</th>
<th>Annual cost to parents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q4 Package as per above</td>
<td>$90.00</td>
</tr>
</tbody>
</table>
## What do students get?

<table>
<thead>
<tr>
<th>Item</th>
<th>Annual cost to student</th>
</tr>
</thead>
<tbody>
<tr>
<td>Acer Iconia W701</td>
<td>Nil</td>
</tr>
<tr>
<td>Protective case</td>
<td>Nil</td>
</tr>
<tr>
<td>Insurance (an excess applies)</td>
<td>Nil</td>
</tr>
<tr>
<td>Accidental damage warranty (an excess applies)</td>
<td>Nil</td>
</tr>
<tr>
<td>Computrace</td>
<td>Nil</td>
</tr>
<tr>
<td>ICT help desk support</td>
<td>Nil</td>
</tr>
<tr>
<td>Departmental software</td>
<td>Nil</td>
</tr>
<tr>
<td>Antivirus software</td>
<td>Nil</td>
</tr>
<tr>
<td>3G and monthly data allocation until December 2015</td>
<td>Nil</td>
</tr>
</tbody>
</table>
Department-supplied software

- Windows 8
- Internet Explorer
- Office 2013
- Adobe Reader
- Adobe Shockwave
- Adobe Flash 10
- Adobe Air
- Quicktime
- Silverlight
- PDF Creator
- Office Clipart
- Audacity – audio editor
- Photostory 3
- Movie Maker
- Paint.net
- Blue Coat
- Computrace
- IrFanView
Also featured on each device

• Computrace (assists in recovery of stolen devices)
• Web filtering (high and medium filtering levels available)
• Symantec Endpoint Protection (anti-virus)
• Elevated permissions (principal and parent sign off required)
• Software audit and licencing
• Cybersafety help button
About web filtering

- Web content filtering protects your child from inappropriate material on the internet
- This covers school and 3G mobile web browsing
- 3rd party internet access such as home internet or wireless hotspots from the device will be protected
- High or medium web filtering levels selected by parents/principals will vary access to social media sites.
Cybersafety help button

Will feature on each device’s main screen
  – Gives students access to advice if they have questions or feel uncomfortable when using the internet

Cyber(smart:)
  – www.cybersmart.gov.au

eSmart
More advice about security

Due care and personal responsibility needs to be taken by participating students

– Each device is a valuable resource
Backing up data: A student responsibility

• The device has built in backup features to recover the Operating System only (Windows 8)
• Students are responsible for their own data
• Students are encouraged to save their work to their D: drive for ease of management
• Data should be backed up to such devices as a pen drive or an external USB storage drive
Device connectivity

• Within school grounds
  • A scalable, high-density wireless connection
• Outside school grounds
  • 3G connectivity – this offers students an unique opportunity for personalised learning - anywhere, any time
• Also ... private internet connection can be used
Help and support

• Please contact the school in the first instance for help and support, where possible

• Toll-free telephone helpdesk
  – 1800 819 713
  – Available from 7am to 8pm
  – Operated by Acer, specifically for NSSCF devices
  – Calls can only be logged by schools, and parents (if required)
Device care

Some tips to avoid damaging the device:

• Do not leave objects (pen, USB) on the keyboard before closing the device – this can cause the screen to crack

• Do not drop the device – a protective case has been provided and it is important to leave the device in that case at all times

• Avoid placing the device near the edge of a surface or where it may be knocked by someone.
Device care

- Do not leave the device unattended
- Be responsible for the device at all times
Damage or loss of equipment

• All devices and batteries are covered by a manufacturer’s warranty which covers manufacturing defects through normal usage.
• In addition, devices are covered against accidental damage, which is determined by the vendor.
• There is no cover for negligence, abuse or wilful damage.
• Students will be required to replace lost or damaged chargers.
• Any software or hardware issues, vandalism, damage, loss or theft of the device must be reported immediately to the school.
What if the device is lost or stolen?

• If the device is stolen outside of school, the parent/caregiver will need to report the incident to the police and ensure they have a police crime number when they inform the school.

• If the device is lost outside of school, the parent/caregiver will either need to report the incident to the police and receive a police crime number OR complete a statutory declaration, which is required when informing the school.

• Should a device be unrecoverable – whether lost or stolen, the cost of replacement is as follows:
  – First case: $200
  – Subsequent cases: full replacement cost.
What if the device is accidentally damaged?

• Where a device is accidentally damaged, the following costs apply:
  
  – First incident: $50
  – Second incident: $100
  – Subsequent: $150
Non-warranty damage

Non-warranty damage is where damage is not covered by warranty and not classified as accidental damage. The Acer warranty does not cover the device for any wilful damage, careless damage, theft or negligence. Examples of items not covered are:

– Any keys being removed from the notebooks keyboard due to excessive force applied.

– Leaving objects (such as pens) on the keyboard when closing the notebook lid, and as a result the LCD display is damaged.
Non-warranty damage

– Leaving the notebook unattended and as a result it was damaged by someone or something else other than the user or assigned owner.

– No explanation whatsoever can be provided for how the resulting damage occurred.

– Repeating cases for the same device which may have previously been termed as accidents.
Non-warranty damage

- The three types of non-warranty damage most commonly occurring to NSSCF devices are:
  - Students dropping the device
  - Students falling over and not having the device in its protective case
  - The device being stood on.
- In order to minimise the risk of non-warranty damage occurring, students should adhere to the device care tips
What are the costs associated with non-warranty damage?

Where a device is deemed non-warranty damaged, the following costs apply:

- Repair, excluding repair or replacement of LCD screen and/or motherboard:
  - $147 excluding GST

- Repair, including repair or replacement of LCD screen and/or motherboard:
  - $399 excluding GST
  - If both components require replacing then the unit is deemed ‘Beyond Economical Repair’. In this instance the school will advise of the process to follow.
Tax implications

Please confirm your individual eligibility for the Education Tax Refund

– Talk to the Australian Taxation Office or your accountant
  • www.educationtaxrefund.gov.au
What do I need to do?

- Read and sign the NSSCF Student Charter
  - Parents and students are required to sign the document
  - The charter sets out the guidelines for acceptable use
  - Your ongoing partnership is essential to the success of this program
  - Please raise any questions you may have with the school’s administration team
What does each student need to do?

• Bring the device to school every day
• Ensure devices are completely charged prior to each school day
• Make sure work is backed-up regularly
• Take good care of the device
• Follow school policies and procedures:
  – Acceptable computer and internet use
  – Responsible Behaviour Plan for Students.
For more information

Department of Education, Employment and Workplace Relations

Smart Classrooms
- www.education.qld.gov.au/smartclassrooms

Digital Education Revolution

Cyber(smart:)
- www.cybersmart.gov.au

eSmart